

LISTA CASE STUDY



When It Comes to Organization at Mazatzal Casino, Lista Workstations and Storage Cabinets are a Sure Bet

A couple of years ago, storing anything in the slot repair equipment room in the Mazatzal Casino in Payson, Arizona was a gamble. You never knew if you'd be able to find it again when you needed it.

Allen Holder is the Mazatzal Tech Manager. His responsibilities are many, including: managing the slot machine repair technicians, ordering parts, scheduling, maintenance, upgrades, new machine installations, conversion of new games, and maintaining and analyzing game statistics. A lot of this work was being conducted in the Casino's slot repair equipment shop, and the space simply couldn't handle the amount of equipment and the workload.

In fact, according to Holder, "The room was extremely cluttered. There were stacks of equipment and parts and tools everywhere. It was a small room, and with the lack of sufficient storage equipment, it felt even smaller."

A turn for the better.

Ironically, it was the Casino's success, growth, and need for even more equipment that led to improved organization and storage efficiency in the slot repair room. In 2007, Mazatzal Casino began to build a new casino next to the old one, with a new hotel, restaurant, bar, gift shop and card room. At the same time, Holder and his team



began to renovate the old casino. An important part of this renovation was the purchase of new storage and workspace equipment from Lista International, a leading manufacturer of modular workstations and storage solutions with headquarters in Holliston, MA USA.

"I looked at a lot of storage system manufacturers, including many competitors of Lista," Holder said. "But when I saw a Lista display at the Gaming Show, I grabbed a catalog, liked the range of their offerings, and saw how they could potentially solve some of our problems."

Allen started by purchasing two cabinets for the slot repair room, but soon donated those to his maintenance and surveillance departments.

"We loved those cabinets," he said. "Their quality and ease of use were just what we were looking for. The problem was we needed more storage than two cabinets could provide. Since we were completely renovating the space, we saw our opportunity to get exactly what we needed from Lista."

The Mazatzal Casino ended up purchasing a wide array of storage solutions from Lista, including the Storage Wall® system, five computer workstations with storage cabinet pedestals, a large portable workbench, three other work stations with cabinet pedestals, and a portable tool bench. Holder worked with Lista in determining not only which equipment to purchase, but how to customize the systems to best suit the Casino's unique needs.

A Wall that holds it all.

The Storage Wall system, which resides on the south wall of the newly renovated workshop, is an entirely modular system designed to be customized. Companies can outfit this system with whatever combination of shelves, drawers, and roll-out trays makes the most sense.

A central component of the Casino's Storage Wall configuration was a number of narrow height drawers. Holder uses these drawers to store a lot of small parts, such as screws, nuts, bolts, and lock spacers. The drawers are custom sub-divided into labeled compartments, so everything is neat, organized, and easy to locate.

Holder said, "The Storage Wall drawers allow us to keep smaller parts from getting lost, or mixed in with unrelated parts. We've set up the drawer compartments so that parts for online tracking equipment are stored in their own space,



as are parts for the bill validators and parts for the printers. We have a separate space for everything."

The Storage Wall's open shelves are home to larger, bulkier items, such as reams of ticket paper and access logs, computer monitors and monitor equipment, cash boxes, cleaning supplies, and even hard hats which were worn during the heavier construction phases.

The Casino took advantage of Lista's custom paint color options to powder coat the products in the Tonto Apache tribe's own red and blue colors.

Computer workstations pay off.

Mazatzal technicians use the five Lista computer workstations for a variety of paperwork and computer-related tasks, including repair orders and data reports.

“We are responsible for monitoring the slot machines with our on-line system,” Holder said, “and we use the computers to access that data. The technicians type up reports and then log that data into the system.”

Above the worksurface, the benches feature Lista’s Nexus system accessory options that include CPU and keyboard trays, a reversible white board and tack board, a grounded outlet to power up computers and power tools, and a storage shelf used to hold manuals, personal effects and sometimes cleaning products.

The modular storage cabinet pedestals below the worksurface provide compartmentalized storage for office supplies and par sheets (used to ensure that all slot machine payouts reports are consistent and accurate).

A mobile home.

Holder and his team are particularly fond of the small Lista mobile tool bench.

“We have our most commonly used tools



stored in there – it’s really great,” Holder said. “When we’re doing work and we need a lot of tools, we just grab that, and it rolls out on the floor. When we’re doing our compliance check

with our regulators they love it because they can set their laptops or paper work on it.”

Let’s do lunch.



According to Holder, the Lista storage systems not only keep things organized and accessible, they

have freed up an incredible amount of space in a room that was once extremely overcrowded.

“Where once there was barely room for our technicians to do their jobs,” Holder said, “our slot machine repair shop is now a popular location for staff meetings – we have plenty of space to seat everyone. In fact, we even hold our department lunches in here.”

Lista durability is a safe bet.

Holder raves about the immediate benefits that the Casino is seeing from the new Lista workspace and storage equipment, and he expects to be seeing those benefits for a long time to come.

He said, “These cabinets and workbenches will be around a hundred years from now. If and when we move this shop to another location in the new casino, the modularity of this equipment will make it easy for us to disassemble and assemble it. Plus, we can add to it when our needs change or grow.”

Holder and the rest of his Casino staff aren’t the only people raving about his facility’s high level of organization. Holder concluded by saying, “When the gaming regulators from the state of Arizona come here, and when the game manufacturers and their sales



representatives, service techs and supervisors are our guests, they all have a common response. They say this is the best looking, most organized slot repair area they've ever seen."

Which has to make Holder and the Mazatzal Casino employees feel like a winner every time.

LISTA
making workspace work®

For more information, contact:

Lista International Corporation

106 Lowland Street

Holliston, MA 01746-2094 USA

Phone: (800) 722-3020

Fax: (508) 626-0353

Internet: www.Lista-Gaming.com

E-mail: sales@listaintl.com

ISO 9001 Certified